



## Patient Activation Measure (PAM ®) Internship

### Internship Description:

Sadler Health Center is a Federally Qualified Health Center (FQHC) that provides accessible primary care, behavioral health and dental services to insured, uninsured and underinsured individuals at two locations: Carlisle (**100 North Hanover Street**) and Perry County. Sadler's mission is to advance the health of our community by providing integrated, high-quality and compassionate care.

Sadler Health Center is currently seeking PAM® interns at its **Carlisle** site for the **2018/19 Academic Year**. PAM® is an evidence based predictive survey that assesses a patients' knowledge, skills and confidence in managing their own health. PAM® additionally provides care givers with coaching interventions to increase patient engagement and improve outcomes.

Students participating in the PAM® internship will be tasked with a variety of responsibilities including but not limited to:

- 1- Selecting and flagging patients in the Electronic Medical Record system based on eligibility criteria set forth for the PAM® survey.
- 2- Administering the PAM® survey in person or over the phone.
- 3- Inputting activation scores and levels in the patient's Electronic Medical Record.
- 4- Tabulating and analyzing survey data.
- 5- Assisting in formulating and implementing organization wide continuous improvement initiatives related to Patient Activation Measure.
- 6- Assisting in developing and tracking quality and practice management metrics related to the Patient Action Measure (e.g. hospitalization rates, ER admittance rates, no show rates, medication adherence... etc.)
- 7- Periodic re-assessment of patients using the PAM® survey.

### Internship Application:

You may apply for the internship at the following link:

<https://workforcenow.adp.com/mascsr/default/mdf/recruitment/recruitment.html?cid=0788124b-13eb-46e8-87ff-b8ee0e337fc4>



### **Clearances Required to Participate:**

If offered an internship by the Sadler Health Center, you are required to complete three separate clearances as well as a tuberculosis skin test (PPD) before beginning the internship.

The Center for Spirituality, Service and Social Justice facilitates the completion of required clearances for students at no cost. The three clearances include: criminal background, child abuse, and FBI fingerprint. You may begin this process at the following link:

[http://www.dickinson.edu/homepage/996/student\\_clearances](http://www.dickinson.edu/homepage/996/student_clearances)

The Sadler Health Center will administer the PPD test at no cost to the intern.

### **Internship and Academic Requirements:**

The PAM internship relates to the HEST program goals. The PAM internship meets the HEST field experience requirement but must be registered via the internship notation program to receive final approval.

[http://www.dickinson.edu/info/20211/career\\_center/591/internship\\_notation\\_program/1](http://www.dickinson.edu/info/20211/career_center/591/internship_notation_program/1)