

# Dickinson

## From Loans to Laundry: Financial Questions and Answers

Student Accounts & Financial Aid

Wednesday June 8, 2022  
12:00 PM EST via Zoom

# Financial Aid Timeline- This Summer

## June 15,2022

- Recommended date to apply for private or Parent PLUS loans to ensure these are subtracted from the fall bill
- If not complete by this date, you will need to subtract the disbursement manually from your payment

## June 30, 2022

- Recommended date for students to accept federal loans and complete entrance counseling and master promissory notes in order for these to be subtracted from the fall bill

## July 15, 2022

- Recommended date to apply for private or Parent PLUS loans for these to process for an on-time release.

## Anytime

- Contact your Financial Aid Counselor if you have a change in circumstances
- Contact [finaid@dickinson.edu](mailto:finaid@dickinson.edu) with questions about additional student and parent loan options

# Financial Aid Timeline- Next Year

## **October 1, 2022**

- 2023-2024 FAFSA & CSS Profile Forms become available

## **May 1, 2023**

- Due date for FAFSA, Upper-class Online Financial Aid Application, and CSS Profile (if filing due to change in circumstances)

## **Late June, 2023**

- Financial Aid awards released for the following academic year

# FERPA Release

**FERPA:** The Family Educational Rights and Privacy Act is a Federal law that protects the privacy of student education records. *These rights transfer to students when they reach the age of 18 or attend a school beyond the high school level.*

Dickinson students will need to complete a “FERPA Consent Form” online in order for any department/office to discuss individual student records with parents/guardians.

Instructions:

- Log onto [www.Dickinson.edu](http://www.Dickinson.edu)
- Search: Registrar’s Office
- Once on Registrar’s Office webpage, click on FORMS, then “FERPA Consent Form”.
- Follow the steps in completing this form, once completed a screen will pop up stating “Completed” and the student will also receive an email.

# Monthly Billing Statements

**Fall tuition bills:** generated in July with a due date at the end of July

**Spring tuition bills:** generated in January with a due date prior to semester start date (mid-January)

- **“Memoed Financial Aid”:**
  - Student/family needs to complete additional information through Financial Aid Office
  - You may manually deduct memoed financial aid funds from the Total Due amount if you will be completing these actions
- Monthly billing statements generated the beginning of every month.
  - One to Student’s Gateway Portal
  - One to Parent Proxy Portal (if student activates parent(s)/guardian(s))
  - Or if no Parent Proxy set up – Bill is mailed to student’s home address


# Proxy Access

- Students need to activate parent(s)/guardian(s) with proxy access  
[https://www.dickinson.edu/info/20082/financial\\_operations/2692/proxy\\_access/4](https://www.dickinson.edu/info/20082/financial_operations/2692/proxy_access/4)
- Parent/Guardian will receive email providing step by step instructions
- Once activated – parent/guardian will receive monthly billing statements electronically (email notification goes out to their email address)
- Parents/guardians may pay online through their Proxy portal and, if authorized, view account history, financial aid information, holds, grades, transcript, student schedule  
[https://www.dickinson.edu/info/20082/financial\\_operations/2692/proxy\\_access/3](https://www.dickinson.edu/info/20082/financial_operations/2692/proxy_access/3)

# Proxy Management

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## Proxy List

 Expand a proxy to define relationship type, begin and end dates, and authorizations.

 Collapse Billy Tester billtest@test.com

Profile

Authorization

History

Communication

## Page Authorization

Select the information pages your proxy should be able to access. Once authorized, your proxy will be able to view these pages when they log in.

Copy Authorizations

Select Proxy ▼

Parent Access Check to Select or Deselect ALL items below.

- Statement and Payment History
- Financial Aid Award
- Financial Aid Requirements
- Financial Aid Applicant Messages
- Financial Aid History
- View Holds
- View Roll Call Grades
- View Final Grades
- View Transcript
- View Detailed Schedule
- View Week at a Glance
- Select Term

# Payment Methods

- Pay online through student's Gateway Portal, Parent Proxy Portal or Dickinson website ([www.dickinson.edu](http://www.dickinson.edu)) "Official Payments"
  - Credit Card/Debit Card payments will be assessed a 2.6% fee
  - ACH payments (automatic withdraw from checking or savings account) No additional fees assessed
  - Paying through portal sites will post in "real time" whereas going through Dickinson website will take 2-6 business days to be processed
- Nelnet monthly payment plan <https://mycollegepaymentplan.com/Dickinson/>
- Flywire (accepts foreign currency payments)  
<https://payment.flywire.com/pay/payment>
- Mail a check to:
  - Dickinson College
  - Attn: Student Accounts
  - PO Box 1773
  - Carlisle, PA 17013
- Wire Transfer (contact Student Accounts 717-245-1953)
- Cash payments



# Nelnet Monthly Payment Plan Option

- Spread out your semester out of pocket expense (tuition/room/board/fees/health insurance) into smaller monthly payments
- \$35.00 enrollment fee per semester
- Maximum 5 month payment plan for **Fall term** (efft: June 1– Oct 1) and a 5 month payment plan for **Spring term** (efft: Nov 1 – March 1) **FYI: 4 mo. pmt plan for Fall term runs July 1-Oct 1, 3 mo. pmt plan runs Aug 1- Oct 1. Spring term 4 mo. pmt plan runs Dec 1-March 1, 3 mo. pmt plan runs Jan 1 – March 1.**
- Deadline date to enroll in Fall term is **Aug 3rd**; Spring term is **Dec 30th**
- Dickinson will credit your student account right up front for your per semester budget amount you have set/contracted with Nelnet. If at anytime you receive a monthly billing statement from Dickinson showing an amount due – this would be for cost over and above your Nelnet budget. You will need to pay that amount directly to the college by the due date.
- If needed, you may adjust your Nelnet budget during your payment period <https://mycollegepaymentplan.com/Dickinson/>

# Student Health Insurance

- All students need to Enroll In or Waive Out of Dickinson's Student Health Insurance by **August 31, 2022** ([www.firststudent.com](http://www.firststudent.com))
- **2022-2023 Cost** = \$2,523.00 (\$1261.50 charged per semester to Student Account)
- Coverage runs from August 1, 2022 – July 31, 2023
- Questions regarding policy, please call Tim Cummons at RCM&D at 800-346-4075 X 1452

# Student Charging / Declining Balance

Students are automatically given the ability to charge incidentals to their student account (using their student ID card like a credit card) at the Bookstore, Devils Den, Dining Service locations, FAS Mail Center, Wellness Center, College Farm Cart, Outside vendors.

Parents have the option of placing a **No Charging hold** on their student's account – which would prevent the student from charging any incidentals to their student account.

**Declining Balance** – handled through Dining Services (717-245-1704). This is a pre-pay account and the funds are on the student's ID card. They may use their Declining Balance here on campus and The Pizza Grille.

Students can have BOTH Student Charging and Declining Balance on their ID card. At the time of purchase, the student would need to specify what method of payment they want to use.

## GradGuard Tuition Protection from Allianz Global Assistance

- Tuition Insurance for Medical Leave of Absences up to 100%
- Go onto their website: <https://GradGuard.com/Welcome/Dickinson> and use their calculator to insure a specific amount
- Policy must be purchased prior to the first day of term classes
- Dickinson College has its own refund policy. If less than 60% of the given semester has been completed, Dickinson will pro-rate Tuition/Room/Board/Fees and Financial Aid accordingly. If more than 60% has been complete – NO pro-ration will be done. Student would need to go to the Registrar's Office to complete paperwork for a leave of absence or withdrawal

## Cashier's Office

Open Monday through Friday 10am – 2:00pm

Can cash personal checks up to \$100.00 per day with Dickinson ID

Process Student Account refunds up to \$100.00 in cash per day

# Activate Machines By Phone Using WashAlert On The Speed Queen® App



USE YOUR LAUNDRY ALLOWANCE  
AND PAY FOR LAUNDRY WITH YOUR SMARTPHONE.  
VIEW MACHINE AVAILABILITY AND  
REMAINING CYCLE TIME.  
RECEIVE A TEXT OR EMAIL NOTIFICATION  
WHEN YOUR LAUNDRY IS DONE.

Powered by:



## 1- DOWNLOAD

Locate the Speed Queen® App  
in the App Store or Google Play.

## 2- LOG IN TO YOUR ACCOUNT

USER NAME = Your school email address.  
PASSWORD = Your Student ID plus "WASH"  
in capital letters. Ex: 12345WASH. After  
logging in, please reset your password.

## 3- MANAGE ACCOUNT

Residential students are provided 26 cycles  
per semester totaling \$65 (\$2.50 per cycle).  
Your balance is shown as *Student  
Allowance* on the right screen and will  
decline with usage. These funds can  
only be used during the current semester  
and your account will be zeroed out  
prior to next semester.

## 4- FIND YOUR BUILDING

Choose your building and laundry room.  
See available machines in any room  
on campus.

## 5- FIND YOUR MACHINE

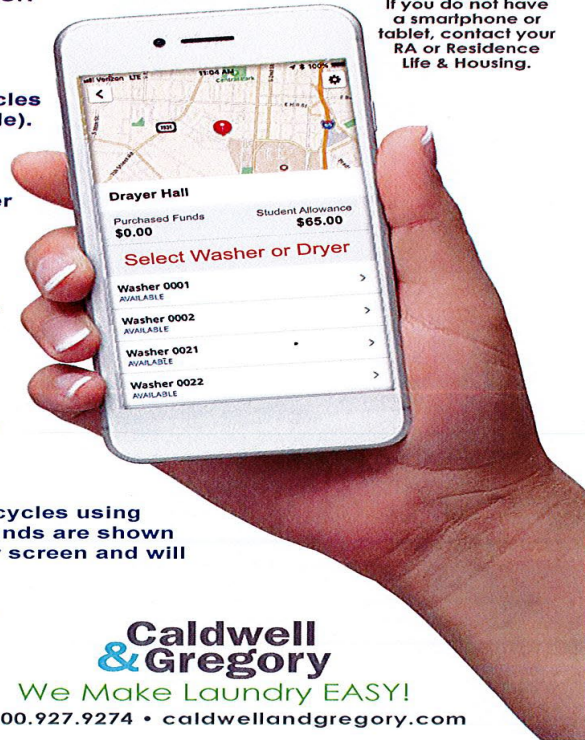
Select an available machine and pay  
for a cycle. Money will be deducted from  
your account.

## 6- ADDITIONAL CYCLES

If needed, you may purchase additional cycles using  
your personal debit/credit card. These funds are shown  
as *Purchased Balance* on the left of your screen and will  
roll over to next semester.

\* WashAlert Funds Are Nonrefundable.

# Dickinson



If you do not have  
a smartphone or  
tablet, contact your  
RA or Residence  
Life & Housing.

**Caldwell  
& Gregory**  
We Make Laundry EASY!  
1.800.927.9274 • caldwelldandgregory.com

# Dickinson

Useful education for the common good since 1783

# Printing

- Each semester, students are given a free page printing/copying allotment which is equivalent to 600 black pages. Each color page (printed or copied) is equivalent to TWO black pages.
- If you exceed the free page allotment, you will need to add funds to your personal declining balance account at the ID office in Dining Services.
- The cost to add funds is 7 cents per black page and 14 cents per color page – thus, adding \$7.00 to your personal declining balance account would get you 100 more pages of black printing/copying.

See [www.dickinson.edu/printing](http://www.dickinson.edu/printing) to find out how to print from College-owned computers, your personal computer, your mobile phone/tablets, and to see a map of where you can print across campus.

# Contact Information

## **Student Accounts Office**

717-245-1953

[stuaccts@dickinson.edu](mailto:stuaccts@dickinson.edu)

## **Financial Aid Office**

717-245-1308

[finaid@dickinson.edu](mailto:finaid@dickinson.edu)

## **Dining Services**

717-245-1704



**Questions? – Please ask via the Q&A feature!**