# **Strategic Plan III Key Performance Indicators**

Office of Institutional Research January, 2014

### **Enrollment Management (1 of 2)**

|                  | FY 2011                             | FY 2012                             | FY 2013                             | FY 2014                             | SPIII Goals for 2015  |
|------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|---|
| Enrollment (FTE) | 2,359                               | 2,350                               | 2,331                               | 2,343                               | 2,200-2,300   |
| Applications     | 5,033                               | 6,067                               | 5,844                               | 5,827                               | 5,750-6,000   |
| Admit rate       | 48%                                 | 42%                                 | 40%                                 | 44%                                 | 40-42%  |
| Early decision   | 44%                                 | 42%                                 | 49%                                 | 42%                                 | 48-50% of incoming class  |
| Yield rate       | 27%                                 | 26%                                 | 26%                                 | 24%                                 | 30-35%  |
| Quality          | 1289 SAT average, 54%<br>in top 10% | 1288 SAT average, 52%<br>in top 10% | 1293 SAT average, 48%<br>in top 10% | 1288 SAT average, 46%<br>in top 10% | 1300-1330 SAT; over<br>50% in the top 10% of<br>high school class |

#### **Enrollment Management (2 of 2)**

|  | FY 2011                                 | FY 2012                                 | FY 2013                                 | FY 2014                                  | SPIII Goals for 2015                     |
|--|---|---|---|--|--|
| Retention (1st to 2nd year)                              | 90%                                     | 90%                                     | 91%                                     | 90%                                      | 93%                                      |
| Geography (Proportion outside NE)                        | 22%                                     | 24%                                     | 22%                                     | 22%                                      | 30% (VA- ME corridor)                    |
| Geography (Proportion<br>International)                  | 8%                                      | 6%                                      | 8%                                      | 8%                                       | 8% or more                               |
| Students of color  | 15%                                     | 15%                                     | 13%                                     | 15%                                      | 12% or more                              |
| Financial aid: Discount<br>Rate                          | 42% discount rate                       | 35% discount rate                       | 36% - discount rate                     | 38% discount rate                        | 3-5% below the peer/national average     |
| Financial Aid:<br>Proportion receiving<br>Need-Based Aid | 52% on need-based aid                   | 57% on need-based aid                   | 50% on need-based aid                   | 53% on need- based aid                   | % of class on need-<br>based aid 50-52%  |
| Financial Aid: Amount<br>Funded by Endowment             | \$3.4 million aid funded from endowment | \$3.5 million aid funded from endowment | \$3.6 million aid funded from endowment | \$4 million aid funded<br>from endowment | aid funded from<br>endowment \$5 million |

#### **Finances**

|   | FY 2011   | FY 2012  | FY 2013  | FY 2014  | SPIII Goals for 2015  |
|---|---|--|--|--|---|
| Credit Rating   | College was upgraded to<br>"A+ with a stable outlook"   | Credit rating of "A+ with stable outlook" reaffirmed (annual update, June 2012).   | Credit rating of "A+ with<br>stable outlook" reaffirmed<br>(September 2012 bond<br>issue rating).                        | Credit rating of "A+ with stable outlook" reaffirmed (annual update, October 2013).                | Sustain or improve the college's S&P "A" rating.                    |
| Operating Budget  | Net operating surplus of \$2,340,792 after principal payments and strategic reinvestments.        | Net operating surplus of<br>\$684,269 after principal<br>payments and strategic<br>reinvestments.                        | N 74 38 FAITHE DEIDCINAL   | Currently projecting year-<br>end net operating surplus<br>of \$1.5 million.                       | Balanced annual operating budget or better.                         |
| Endowment Return  | 10-year annualized return<br>as of 6/30/11 was 7.0%.<br>10-year annualized<br>benchmark was 8.5%. | 10-year annualized return<br>as of 6/30/12 was 8.1%.<br>10-year annualized<br>benchmark was 8.4%.                        |  | 10-year annualized return<br>as of 11/30/13 was 9.2%.<br>10-year annualized<br>benchmark was 8.0%. | Spending rate (5% of 12-<br>quarter avg) + inflation<br>(CPI) + 1%. |
| Endowment Market<br>Value   | Total market value as of 6/30/11 was \$360.5 million.   | Total market value as of 6/30/12 was \$354.9 million.  | Total market value as of 6/30/13 was \$391.1 million.  | Total market value as of 11/30/13 was \$412.0 million.   | \$400 million   |
| Reserves (defined in SP<br>III as unrestricted net<br>assets, minus PPE net<br>of debt) | were \$209.1 million.   | Reserves as of 6/30/12<br>were \$207.5 million.<br>Nine months of operating<br>expenses for FY 12 was<br>\$87.0 million. | Reserves as of 6/30/13<br>were \$231.0 million.<br>Nine months of operating<br>expenses for FY 13 was<br>\$90.7 million. | Data will be available<br>with FY 14 annual<br>financial audit.                                    | No less than nine months<br>of net operating<br>expenses            |

#### **Facilities**

|                                | FY 2011   | FY 2012  | FY 2013   | FY 2014   | SPIII Goals for 2015   |
|--------------------------------|---|--|---|---|--|
| Capital Investment             | Admissions: \$3.4M<br>Althouse: \$5.8M<br><u>Trellis: \$1.2M</u><br><b>Total: \$10.4M</b> | Rubendall: \$1.2M<br>Kaufman (CSE): \$2.9M<br><b>Total: \$4.1M</b> | Greenhouse: \$3.0M<br>Soccer Stadium: \$1.5M<br>Total: \$4.5M | Rector North: \$13.0M<br>Kline Fitness: \$13.9M<br><u>Durden ATC: \$9.9M</u><br><b>Total: \$36.8M</b> | \$35M Investment in major facilities projects  |
| Facilities Condition<br>Index* | DM: \$45,000,000<br>RV: \$516,500,000<br><b>FCI: 9%</b>                                   | DM: \$45,000,000<br>RV: \$517,000,000<br><b>FCI: 9%</b>            | DM: \$45,000,000<br>RV: \$519,000,000<br><b>FCI: 9%</b>       | DM: \$45,000,000<br>RV: \$530,000,000<br><b>FCI: 7%</b>   | FCI (ratio of deferred<br>maint. to facility<br>replacement value) of<br>10% or less |

<sup>\*</sup>Annual deferred maintenance values are a qualified estimate based on Facilities Management's project inventory.

# Sustainability

|                                      | FY 2011  | FY 2012                               | FY 2013   | FY 2014  | SPIII Goals for 2015   |
|--------------------------------------|--|---------------------------------------|---|--|--|
| Carbon Reductions                    | 3% reduction = 540<br>metric tonnes                          | 7% reduction = 1,209<br>metric tonnes | Data analysis in progress   | Data not available   | Reduce carbon emission by 2% or more annually                      |
| LEED Silver Construction<br>Standard | LEED Gold for New<br>Construction for<br>Admissions Addition | No qualifying projects                | Rector North addition<br>completed and will be<br>certified as part of LEED<br>for existing buildings for<br>entire complex | Durden Athletic Training<br>Center and Kline Fitness<br>both targeted for LEED<br>Gold | All major construction /<br>renovation to LEED Silver<br>or better |

#### **Human Resources**

|   | FY 2011                  | FY 2012                      | FY 2013  | FY 2014  | SPIII Goals for 2015   |
|---|--------------------------|------------------------------|--|--|------------------------|
| ERI Local Market<br>Salaries (Support Staff)<br>Hiring Rates/Actual<br>Rates  | 77.7%/96.0%              | 74.8%/99.0%                  | 77.4%/95.5%  | 76.5%/96.8%                                    | 80%/100%               |
| CUPA-HR Administrator Salaries (to have at least 75% of the matched positions above the 25th percentile).                           | 61.10%                   | 63.90%                       | 58.60%   | 66.30%   | 75%                    |
| Benefits expense as a percentage of total compensation (budgeted)   | 30.30%                   | 33.70%                       | 34.20%   | 32.90%   | ≤ 32%                  |
| Total Healthcare Costs<br>(Per Member Per<br>Month)   | 2.54% increase from FY10 | 28.79% increase from<br>FY11 |  | 1.35% increase from<br>FY13 (through 12/31/13) | ≤ 8% increase per year |
| Dickinson College is a great organization where people want to work (% of respondents who agreed or strongly agreed with statement) | N/A                      | N/A                          | 85%<br>(Survey is currently<br>administered every four<br>years) |  |                        |

#### **Advancement**

|  | FY 2011        | FY 2012     | FY 2013        | FY 2014       | SPIII Goals for 2015  |
|--|----------------|-------------|----------------|---------------|---|
| Annual fund  | \$4.15 million | \$4 million | \$4.54 million | \$2.3 million | \$6 million giving level                                    |
| Increase membership<br>to the John<br>Dickinson Society    | 626            | 628         | 653            | 372           | Inc. \$2,500 and above gifts by 30% (n=850)                 |
| Alumni participation rate in giving                        | 32%            | 30%         | 26%            | 16%           | 38%   |
| Recent alumni (1-5 years out) participation rate in giving | 26%            | 24%         | 21%            | 9%            | 35%   |
| Parent participation rate in giving                        | 34%            | 35%         | 41%            | 24%           | 40%   |
| Senior class gift drive participation                      | 55%            | 39%         | 40%            | 19%           | 90%   |
| Old West Society   | 341 (20)       | 350 (20)    | 350 (24)       | 346 (8)       | Increase membership<br>to 500 members (# of<br>new members) |