



# Your enhanced member **website** and **mobile app** are now available!



## Here's how to register and log in

Your Health Advocate mobile app and member website offer one-click access to healthcare help. **Here's how to get started!**

### **Log on today to:**

- ✓ Get more personalized help improving your health and saving on healthcare costs
- ✓ Check the status of a case in real time; see your case history
- ✓ Send and receive secure messages from your Personal Health Advocate
- ✓ Receive company news, alerts, and seasonal tips/advice
- ✓ Set your communication preferences
- ✓ Submit a billing or claims issue

### **It's easy to register! Just follow the prompts:**

- ✓ Visit [HealthAdvocate.com/members](https://HealthAdvocate.com/members)
- ✓ Type the name of your organization, select it from the drop-down box, and click "Submit"
- ✓ Enter your information
- ✓ Select your user name, password and security questions
- ✓ Read and accept Terms and Conditions, then click "Register"
- ✓ Verify your account through your email

Learn more! 



**HealthAdvocate**<sup>SM</sup>

Call Health Advocate anytime for support from their team of medical directors, registered nurses and other experts—professionals with extensive experience working with leading institutions and supporting complicated medical issues.

**Our experts can:**

- **Help you understand** diagnoses and evaluate treatment options
- **Research and identify** the most advanced approaches to care
- **Arrange appointments** with physicians and specialists, anywhere in the U.S.
- **Locate and evaluate** “best-in-class” physicians and medical centers for second opinions
- **Transfer medical records**, lab results and X-rays
- **Communicate with your doctors** to ensure your needs (and the needs of your family) are met
- **Help coordinate care** and services during and after a hospital stay
- **Provide end-to-end support** during all phases of care

You, your spouse, dependents, parents and parents-in-law can all take advantage of our personalized services. Your medical and personal information will be kept completely confidential.

Once you have registered, you can log on!



**866.695.8622**

Email: [answers@HealthAdvocate.com](mailto:answers@HealthAdvocate.com)  
Web: [HealthAdvocate.com/members](http://HealthAdvocate.com/members)

Download the app today!



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